

Joint Conference Committee March 2020 Quality Management Department Regulatory Affairs Status Report (January – February 2020)

ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	During January – February 2020, LHH submitted a total of 78 FRIs to CDPH; there were also 7 anonymous complaints to CDPH (data below is as of 03/02/20). These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.
	January: 47 cases (42 FRI; 5 anonymous complaints) (2 no deficiency; 38 pending outcome; 7 investigation not started) • 33 allegations of abuse • Resident to resident: 17 (14 pending outcome; 3 investigation not started) • Staff to resident: 9 (9 pending outcome) • Other to resident: 4 (3 pending outcome; 1 investigation not started) • Injury of unknown source: 3 (1 no deficiency; 2 pending outcome) • 4 theft/fiduciary abuse • Resident to resident: 1 (1 pending outcome) • Other to resident: 3 (1 pending outcome; 2 investigation not started) • 3 adverse major injury events (3 pending outcome) • 1 disease outbreak (1 investigation not started) • 1 AWOL (1 pending outcome) • 5 anonymous complaints (1 negative deficiency; 4 pending outcome)
	February: 38 cases (36 FRI; 2 anonymous complaints) (7 pending; 29 investigation not started) • 26 allegations of abuse • Resident to resident: 12 (1 pending outcome; 11 investigation not started) • Staff to resident: 10 (2 pending; 8 investigation not started) • Other to resident: 3 (3 investigation not started) • Injury of unknown source: 1 (1 investigation not started) • 6 theft/fiduciary abuse • Resident to resident: 3 (3 investigation not started) • Other to resident: 3 (3 investigation not started) • Other to resident: 3 (3 investigation not started) • 1 adverse major injury events (1 pending outcome; 2 investigation not started) • 1 adverse drug event (1 pending outcome)
SURVEY UPDATES	1. On 1/19/20, five (5) CDPH Surveyors showed up for GACH Recertification Survey, however survey was aborted as there was only one (1) patient in GACH.

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	 On 1/29/20 and 2/3/20, LHH received two letters from CMS regarding Imposition of Remedies for findings of noncompliance. If compliance is not achieved by 5/19/20, participation with Medicare/Medi-Cal programs will be terminated. a. Civil money penalty (effective 11/12/19) b. Denial of payment for new admissions (Medicare; effective 2/13/20) c. Denial of payment for new admissions (Medi-Cal; effective 2/13/20) On 2/10/20 through 2/13/20, four (4) CDPH Surveyors showed up for evidence of compliance verification for the 2019 Annual Recertification Survey with 18 F-tags plus nine (9) FRIs. Revisit preliminary findings were four (4) out of the 18 F-tags
	were found to be not in compliance and a second revisit will occur. As of to date, LHH has not received the CMS 2567 Statement of Deficiencies.
PLANS OF CORRECTION	1. Submitted POCs in January 2020:
(POC) UPDATES/REPORTING	a) 2019 Annual SNF Recertification Survey with 18 F-tags; POC submitted on 1/24/20; see Attachment A pending POC acceptance & possible revisit from CDPH
	b) Three FRIs received deficiencies (F-550, F-600, F-609); POCs were submitted on 1/24/20; see Attachment A, pending POC acceptance from CDPH
	c) Life Safety Code Standard and Emergency Preparedness Recertification Survey (from 1/6/20 through 1/9/20 with 9 E-tags and 13 K-tags; POC submitted on 1/27/20, see Attachment A, pending POC acceptance
	2. Submitted POCs in February 2020:
	a) None.
	a) Notice.
	3. POC reporting and data submission at Nursing Quality Improvement Council (1/13/20), Performance Improvement and Patient Safety Committee (01/21/20, 02/18/20)
COMPLETED SITE VISITS	1. Abbreviated survey (1/7/20): 2 anonymous complaints
	2. Abbreviated survey (1/14/20): 1 anonymous complaint
	3. Abbreviated survey (1/15/20): 1 anonymous complaint
	4. Abbreviated survey (1/17/20): 2 FRIs related to allegations of abuse
	5. Abbreviated survey (1/21/20) : 2 FRIs related to allegations of abuse
	6. Abbreviated survey (1/23/20) : 1 FRI related to allegation of abuse; 1 anonymous complaint
	7. Abbreviated survey (1/27/20) : 3 FRIs related to allegations of abuse
	8. Abbreviated survey (2/5/20): 3 FRIs related to allegations of abuse
	9. Abbreviated survey (2/10/20): 1 FRI related to allegations of abuse

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	10. Abbreviated survey (2/11/20): 6 FRIs related to allegations of abuse, adverse major injury, AWOL; 2 anonymous complaints 11. Abbreviated survey (2/12/20): 7 FRIs related to allegations of abuse 12. Abbreviated survey (2/20/20): 3 FRIs related to allegations of abuse 13. Abbreviated survey (2/27/20): 4 FRIs related to allegations of abuse
ONGOING SITE VISITS	25 FRI with documents requested; pending visit
PENDING SITE VISITS	83 FRI pending without document request or call/visit
UPCOMING SURVEYS	GACH Relicensing Survey (Re-Visit) SNF Annual Recertification (2 nd Re-Visit)
CONTINUOUS SURVEY	Education/training for:
READINESS AND	1. Mandated Reporting
EDUCATIONAL UPDATES	2. Abuse, Physical and Chemical Restraints, Privacy/Confidentiality, and Accident Prevention



